



Your first source
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it's simple

New eMIMSDesktop now available

We are pleased to inform you that eMIMSDesktop is now available and ready for delivery.

eMIMSDesktop – So simple, just download the programme from a DVD to sit on your hard drive. **To subscribe** please call our Client Services team on 1800 800 629 or visit our website www.mims.com.au for further information and to order from our eStore.

Once subscribed, you will be supplied with a DVD to install eMIMSDesktop on to the hard drive of your computer. Once installed, you will be required to enter a license key which is linked to the number of users you have subscribed for, to activate the software.

Perfect for those who have concerns about the integrity of their internet connection or only wish to access eMIMS from designated desktops, eMIMSDesktop is easy to install update and use. To support your need for current information the content is updated each month via download from our website. Each month we will inform you when the updated content is available. We strongly recommend you update immediately you receive this notification as the MIMS editorial team can make over a hundred changes each month. The PBS and the TGA Safety Bulletins are also updated when you download each month. Maintaining currency of your information will help you feel confident you have the latest information at your fingertips.

If you intend to use a Mac to access eMIMSDesktop you will need to have installed Windows for MAC loaded on your device. If not, you will need to use eMIMSCloud.

MIMS no longer provides the old eMIMS CD - eMIMS Desktop and eMIMS Cloud are the upgraded products. We will provide subscriptions to the new eMIMS as eMIMSDesktop or eMIMSCloud; the choice of delivery is yours. You can review the difference delivery options here

We look forward to speaking with you and ensuring you are subscribed and ready to use the new eMIMS

The Team at MIMS



COPYRIGHT MIMS Australia Pty Ltd
Level 2, 1 Chandos Street, St Leonards NSW 2065
Locked Bag 3000, St Leonards NSW 1590
T +61 2 9902 7700 F +61 2 9902 7701
www.mims.com.au
ACN 050 695 157, ABN 68 050 695 157

New eMIMSDesktop Installation FAQs

What hardware is eMIMSDesktop available for?

Your PC or laptop should meet the following minimum specification:

| Component | Requirement |
|--------------|--------------------------|
| Computer | 1 GHz x86 or x64-bit CPU |
| Memory | 2 GB |
| Hard disk | 5 GB |
| Display | 1366 x 768 |
| .Net version | 4.0 or later |

What versions of Microsoft Windows does eMIMSDesktop require?

eMIMSDesktop can be installed on a desktop or laptop with one of the following Operating Systems:

| Supported Platforms |
|---|
| Windows XP – as of April 2014 Microsoft will no longer support this version of Windows. For further information click here |
| Windows Vista |
| Windows 7 |
| Windows 8 |

Can I use eMIMSDesktop on my Mac?

Yes providing you have Windows for MAC installed; if not you will need to either install this software or switch to eMIMSCloud which is internet based.





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M How do I install eMIMS Desktop?

MIMS will provide you with a DVD to install the application. This will need to be installed on EVERY device for which you have a paid subscription

M How do I activate my copy?

You will be provided with a license key that will allow you to install and activate eMIMSDesktop on **exactly** the number of devices for which you have subscribed. You will need to enter the license key on each device that has eMIMSDesktop installed

M Do I need to logon to use eMIMSDesktop?

No, once you have used your Licence Key you will not need to log in when you open eMIMSDesktop

M How often is the medicines data updated?

The medicine data is updated each month together with the PBS information. We urge you to ensure your content is kept up to date to ensure you have the most current information available.

M Am I informed when a medicines data update is available?

Yes, if your device is connected to the internet and eMIMSDesktop is open the software will seek and find available updates and notify you they are ready for download. MIMS will also send you an email when updates are available for download from our website. Monthly updates need to update sequentially – if you miss a month after installation from the DVD you will need to ensure you update the months since installation in the right order.

M How do I update the medicines data?

The eMIMSDesktop application installation includes default MIMS database and content.

MIMS data updates are published at the beginning of each month and it is essential that your MIMS data is kept up to date. These monthly updates will always be available for download via the MIMS website.

If your desktop has an internet connection, then eMIMS will automatically check for the availability of updates and notify you. When updates are available, a prompt will ask whether you would like to install the MIMS Data Updates now. If you answer yes, eMIMS will download and install the updates.

For your convenience MIMS will also provide you with an email each month to notify you that the updated information is available for download from the website and continue to provide updates on DVD three times per year: in April, August and December



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Q How often is the application updated?

The eMIMSDesktop application will be updated from time to time. The changes may include enhancements and also resolve application problems.

MIMS will notify our users via email when application updates are available.

Q How do I update the application?

The eMIMSDesktop application can be updated either via DVD or by down loading from the MIMS website. A link to the right page of the website will be provided in any email communication MIMS send.

Q Does the eMIMS Desktop link to my dispensing software?

At this stage no – MIMS is working with the major dispensing vendors to ensure this link is available and anticipate it being ready by the end of Q1 2014

For further information and to discuss your delivery and access options please call the Client Services Team on 1800 800 629



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